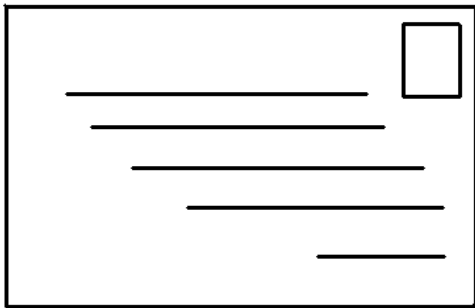


What we think about

Oakwood

Easy read report



Address:

Oakwood Court College, 7-9
Oakpark Villas, Dawlish, EX7 0DE

Phone: 01626864066



Date the inspection was done:

26 November 2013



Oakwood is a special college service which offers care, housing and support to up to 12 people with learning disabilities, who go to Oakwood College to study.



If you would like this report in another format or language you can contact us at:

Phone: **03000 61 61 61**

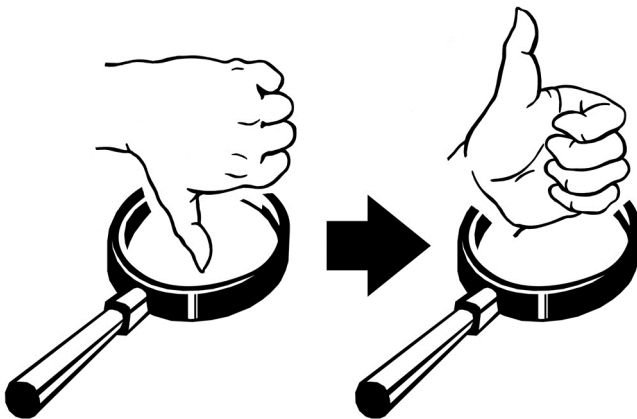
Email: enquiries@cqc.org.uk



About the Care Quality Commission



We make sure health and social care services give people safe, kind and very good care.



We also want to help services get better.



We check services in England to make sure they meet the rules about how good a care service must be.



How we checked Oakwood



We visited Oakwood on 26 November 2013.



We talked with people who use the service.



We talked with staff.



We watched to see how staff treated people using the service.



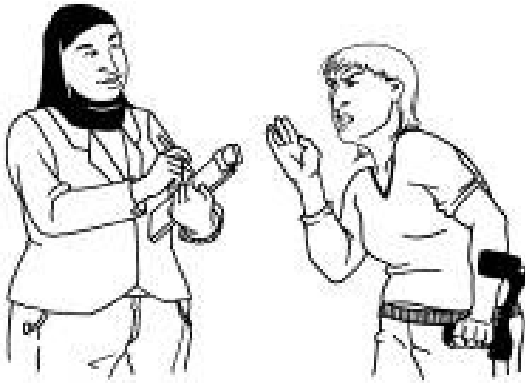
We thought about what we learnt.

We decided what the people who run Oakwood were doing right and what they were not.

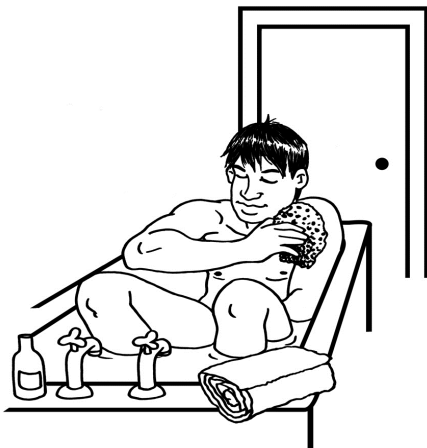
What we found out about Oakwood



What was good about Oakwood



People could say how they wanted the service to care for them and their choices were respected.



People's privacy, dignity and freedom were respected.



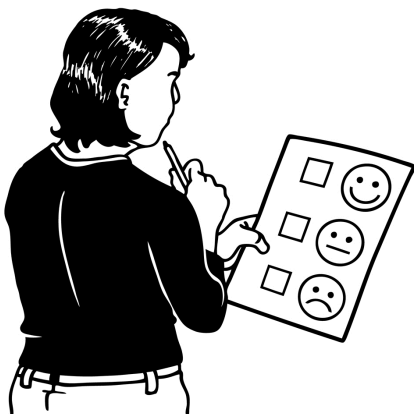
Oakwood gave people information about the service when they joined it.



People got care, treatment and support that met their needs and looked after their rights.



People were kept safe from abuse, or harm, in Oakwood.



The owner had a good system to check that Oakwood gave the best service and where needed made things better.



What happens next?



Oakwood was meeting all the rules which we checked.

We will go back to check this again in the future.